

Scope of Service:

We will discuss your insurance requirements and use our experience and expertise to make a suitable recommendation. We will provide you with clear and comparable information about your insurance policy and arrange cover on your behalf. We will obtain documentation from insurers and forward this to you in good time.

If you need to amend your insurance we will highlight any changes to terms and obtain documentation from insurers and forward this to you in good time.

We will contact you when your insurance is due for renewal and provide you with renewal terms; we may also provide you with an alternative recommendation. We will renew your policy as instructed and obtain documentation from insurers and forward this to you in good time.

Often a policy will determine that claims are reported directly to insurers; but we are still on hand to assist. Should you need to make a claim we will provide help and guidance with the claims process and documentation and where necessary negotiate with insurers on your behalf.